

## Service

Supportive Housing offers older adults an opportunity to be well cared for, in their own home. A Resident Service Coordinator is available on-site to assist all residents with managing community supports.

Residents of Supportive Housing may also qualify for home care services. Whether it is public or private housing, a team of Care Managers and Nurses work closely with caregivers, families, and community agencies to coordinate and monitor care plans to meet eligible older adults' needs.

The Resident Service Coordinator is responsible for the direct coordination of services and support to residents at an assigned Supportive Housing site.

They are responsible for: identifying and accessing resources beneficial to residents as needed, arranging for social, educational, and recreational activities for residents, acting as a liaison between the housing authority and residents when appropriate, and working collaboratively with housing authority staff.

### Services may include the following:

- A 24-hour on-call system for non-emergencies (available at most sites)
- Grocery shopping, laundry, and light housekeeping
- Meal programs
- Evidence-based health programs
- Intergenerational and other socialization programs
- SHINE counseling
- Access to Personal Care Homemakers on-site
- Personal care delivered according to each individual's care plan

### Supporting Housing sites:

- Amesbury
- Andover
- Billerica
- Chelmsford
- Methuen
- North Andover
- Peabody
- Salem

## Cost

Although there are some exceptions, most residents of Supportive Housing who receive Home Care Services assist with a co-payment on a sliding fee scale when services are rendered. There is no cost to residents for the Resident Service Coordinator's assistance.

## More Information

For more information on Supportive Housing, call our Information & Referral Department at 1-800-892-0890

## Connect With Us

Visit us online at [agespan.org](http://agespan.org)

**Phone and Email:** 1-800-892-0890 or email [info@agespan.org](mailto:info@agespan.org).

### Headquarters and mailing office:

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