

Digital Access Program

Don't have access to the internet or a device?

The Digital Access Program is a service offered by AgeSpan that works to address the digital divide among older adults who reside in the Merrimack Valley and North Shore areas.

The Digital Access Program offers one free tablet (per household), training on how to use the tablet, and a free data plan for up to a year to those who do not have internet access in their home. The tablet provides another way to access AgeSpan's services through our website or sending an email.

The device can also be used to access other services, connect with friends and loved ones, access patient portals, games, music, television, movies, video conferencing with doctors, and so much more.

Eligibility

This program is intended to serve older adults with limited access to technology. Eligible individuals are those who do not currently own any devices (tablet/iPad, computer/laptop). Participants must be 60 years or older and live in the Merrimack Valley or North Shore.

Services

- **One-on-one training**, (approximately an hour) at the individual's home or can meet in a public place.
- **Training on a personal device**, if an individual already owns a device (cell phone/smartphone, tablet/iPad, computer/laptop), we can provide a training on how to use that device. This can be limited as we can only train on familiar devices.

Cost

There is no cost to participate in this program, however, the individual is responsible for replacing the charger if it breaks, screen repair if broken, and internet.

Data plans are available for up to one year. Participants interested in extending the data plan must pay for the internet access through an internet service provider (such as Xfinity) or a data plan through a phone carrier (such as T-Mobile).



More Information

For more information about our Digital Access Program or to make a referral, contact Digital Equity Program Manager, Molly Gerbutavich, at 978-651-3033 or email mgerbutavich@agespan.org. Alternatively, a referral can also be made by scanning the QR code or filling out the online form [here](#)