

# **Consumer Directed Program**

Consumer Directed Care (CDC) is a service option within the State Home Care Program that empowers consumers to have greater control over their care needs by hiring, supervising and dismissing their own workers. AgeSpan's role is to help consumers achieve success by providing advice, support, and information.

## **ELIGIBILITY**

Adults, age 60 or over, who live in Massachusetts, with an income that falls within the financial guidelines of the State Home Care Program and meet the need eligibility criteria for services.

## **Consumer Eligibility**

- Home Care Consumers in the Home Care and ECOP Programs are eligible to choose this service option.
- Consumers in the HCBS Waiver Programs are not eligible.

## Worker Eligibility:

- Any individual who is not the consumer's guardian, spouse, or surrogate may be a worker.
- A CORI check must be completed.
- The worker is paid at a set rate established by the State.
- The worker is paid through a Fiscal Intermediary, Tempus.

## **EMPLOYER OF RECORD**

A consumer needs to be able to perform the function of an Employer of Record who can hire, train, and supervise the direct care worker. The consumer completes essential tax forms and documentation. The consumer may hire a neighbor, friend, or a family member (not including a spouse).

In cases where the consumer is unable to perform the function of an Employer of Record, a surrogate can assume the responsibility for the consumer. The surrogate cannot serve as the paid direct care worker. The Care Manager is required to determine whether a surrogate is needed.

#### **SERVICES**

The Service Plan is developed by the consumer and their Care Manager which details the types of services needed. This service plan may include a combination of non-duplicative CDC and vendor services. CDC service plans will adhere to the same cost capitations as vendor-based service plans.

### **MORE INFORMATION**

For more information on the CDC program call our Information & Referral Department at 800-892-0890.