Senior Care Options Program (SCO)

SCO is a program for MassHealth Standard members aged 65 and older that provides its members with all the benefits of MassHealth Standard and Medicare, plus more benefits such as dental care and transportation. There is no cost to the members and no copays.

If you join a SCO plan, you receive comprehensive, medically necessary health care services. Nurses and GSSCs will visit you at home to help determine what you need to stay healthy and remain at home. If you decide to join a SCO plan, you must go to doctors and other providers in the SCO plan’s provider network. Enrollment is voluntary.

Some of the benefits of SCOs include:
- $0 Doctor Appointments
- $0 Dental care and preventive and restorative services, including dentures and implants
- $0 Vision services
- $0 Prescription and over-the-counter drugs
- Rides to and from medical appointments, with authorization
- 24/7 phone access to a team who can answer your health care questions or give you the information you may need

ELIGIBILITY
- Must be age 65 or older without a diagnosis of End Stage Renal Failure
- Must be on MassHealth Standard with or without the FEW
- Must live in the service area of the SCO
- Must have or change to a PCP who works with the SCO

MORE INFORMATION
Interested members can contact MassHealth Customer Services Center or the individual SCO plans to learn more about which plan is best for them and to request enrollment.

Commonwealth Care Alliance
1-866-610-2273 (TRS: 711)
www.commonwealthcaresco.org

NaviCare
1-877-255-7108 (TRS: 711)
https://www.fchp.org/find-insurance/navicare.aspx

Senior Whole Health
1-888-566-3526 (TRS: 711)
https://www.seniorwholehealth.com/

Tufts Health Plan
Senior Care Options
1-855-880-0056
TTY: 1-855-670-5940
www.thpmp.org/sco

United HealthCare
1-855-517-3462 (TRS: 711)
https://www.uhccommunityplan.com