



Friendly Visitor Program

WHAT IS THE FRIENDLY VISITOR PROGRAM?

Volunteers are matched with individuals who are isolated, lonely, and in need of assistance. Most matches take place on a long-term basis but on occasion the program receives requests for a one-time friend.

WHAT IS THE ROLE OF THE VOLUNTEER?

This is really determined by the needs of the individual, but volunteers can assist people with:

- Companionship (visiting, talking, etc.);
- Running errands (food shopping, banking, etc.); and/or
- Participating in social activities (playing cards, going to a senior center, etc.)

WHO CAN PARTICIPATE?

Individuals who:

- Are part of our Home Care Program
- Are 60 years or older
- Are isolated and lonely
- Do not have family or friends living nearby who are able to assist them

OTHER INFORMATION:

- All volunteers are required to complete a volunteer application and background check (CORI), be interviewed, provide two references, and complete the Volunteer Orientation and Friendly Visitor program trainings.
- Volunteers can only provide the services that are outlined in the memorandum of understanding
- Volunteers are not allowed to accept payment or tips for the services they provide.
- Program participants should pay for any parking, tolls and other costs the volunteer incurs during an appointment.

MORE INFORMATION

For more information or if you are interested in volunteering, please contact the Volunteer Programs Department at 978-946-1272 or volunteerprograms@agespan.org.